



ProScola – RELEASE 1065

We're excited to announce several new features and improvements in ProScola!

This release introduces enhancements designed to benefit teachers, schools, and parents using the platform. Parents can now view their children's task work, enabling them to provide guidance and support—while maintaining the integrity of the tasks, as they remain view-only.

For schools, we've made timetable printing more efficient. Teachers and administrators can print timetables for entire classes in one go, rather than individual students. Additionally, we've added support for multi-week cycles, which are perfect for schools with rotating weekly schedules.

Finally, we're making sharing your feedback or reporting issues easier than ever. You can now open a support ticket or request a new feature directly within the platform. Click the new Support Ticket icon in the upper-right corner to get started.

Parent View of Children's Tasks

Parents can now view their children's task work directly in the platform!

- **What's new?** Parents can help their children by viewing the task cards in the task section. Tasks are neatly organized in three columns sorted by due date for easy navigation.
- **Additional Access:** Tasks can now be accessed in Apryse in **View Mode only**, ensuring parents can support but not modify the work.
This feature empowers parents to stay informed and actively engaged in their child's academic journey.

Support Ticket Opening from the Platform

A streamlined way to connect with ProScola support is now live.

The screenshot shows a web dashboard with a top navigation bar. In the navigation bar, there is a 'Support' icon (a speech bubble with a checkmark) highlighted by a red arrow. Below the navigation bar, a 'Support' form is displayed. The form has a blue header with the word 'Support' and a close button. The form fields are:

- Email***: A text input field with the placeholder 'Your company email address'.
- Ticket name***: A text input field with the placeholder 'Please give the case a descriptive name indicating the problem'.
- Category***: A section with the instruction 'Check the category you believe your problem is within' and a list of checkboxes:
 - ☐ Product Support Issue
 - ☐ Config Issue
 - ☐ Validated Bug
 - ☐ Feature Request
 - ☐ User Knowledge
 - ☐ Billing Issue
 - ☐ General Inquiry
 - ☐ Job Applicant
 - ☐ Sales Inquiry
- Ticket description***: A text area with the placeholder 'Be as specific as possible, describe steps to reproduce'.
- File upload**: A section with the instruction 'Upload any screenshots or supporting documentation' and a 'Choose Files' button. Below the button, it says 'No file chosen'.

 At the bottom of the form is an orange 'Submit' button.

- **New Icon:** Look for the **Support Ticket** icon at the upper right corner of your dashboard, next to the Messages section.
- **How it works:**
 1. Use your **school email** to fill out the form.
 2. Provide a **descriptive title** to help us recognize and categorize the issue faster.
 3. Select a **category** (e.g., Product Support, Feature Request, Billing Issue).
 4. Add detailed **steps** to reproduce the issue and attach any helpful files (e.g., screenshots).
This enhancement ensures faster response times and better support for all users.

Printing Timetables for Schools


Below a sample of a timetable printed for a student:

	Monday	Tuesday	Wednesday	Thursday	Friday
08:00 - 09:00	Science 6(R04)	Science 6(R04)	Science 6(R04)	Science 6(R04)	Science 6(R04)
09:10 - 10:10	History GR6(R04)	Science 6(R04)			
11:10 - 12:10	History GR6(R02)		Science 6(R04)	Science 6(R04)	Science 6(R04)
13:00 - 14:00	History GR6(R01)	Science 6(R04)			Science 6(R02)
14:10 - 15:00	Science 6(R04)			Science 6(R04)	History GR6(R01)
15:00 - 19:00	History GR6(R05)	Science 6(R04)	Science 6(R04)		

Printing timetables has never been more versatile.

- **Class Timetables:** Teachers or administrators can now print timetables for all students in a class.
- **Multi-Week Cycles:** For schools with multi-week schedules, such as 10-day cycles, the timetables will print as separate pages for **Cycle 1** and **Cycle 2**.
This feature is invaluable for schools with limited student device access, allowing easy distribution of printed schedules.

When you print make sure that you set the Paper orientation to Landscape, ensure you have default scaling and you can select the grey background (Background Graphics) under the optional printer settings. See the screenshots show below.

Destination  Brother MFC-L3770CDW ▼

Pages All ▼

Copies 1

Layout Landscape ▼

Color Color ▼

More settings ^

Paper size A4 ▼

Pages per sheet 1 ▼

Margins Default ▼

Scale Default ▼

Options ☐ Headers and footers ☒ Background graphics

Various Bug Fixes and Improvements

- **Task PDFs:** Fixed an issue where an extra blank page appeared when attaching PDF files to tasks.
 - **Dashboard:** The term selector no longer appears twice.
 - **Task Grid:** Improved the appearance of student columns and labels, especially in German.
 - **Legacy Tasks:** Resolved display issues for legacy lesson task grids.
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